

SOLUTION SHEET

Elevate Capacity Management

The world's leading companies rely on Elevate Capacity Management cross-platform Capacity Management software and Syncsort's consulting and training services as key elements of their IT Service Management and Service Delivery.

Elevate Capacity Management can be managed on-premise by the organization's Capacity Management staff or can be configured in the cloud. Elevate Capacity Management Cloud provides clients with the capability to have a world-class Capacity Management process while avoiding the maintenance of software, databases, and the amount and granularity of data.

Organizations looking to augment staff or expertise can partner with Syncsort Professional Services to create a managed service that will help them take advantage of the benefits of Capacity Management without having to increase the size or expertise of their staffs.

Features of Elevate Capacity Management include:

ServiceView – Elevate Capacity Management ServiceView provides interactive, web-based short, medium, and long term views of performance and capacity issues across all your services, with automatic prediction of time left before any change is needed.

Capture - The key prerequisite for effective Capacity Management is to have quality data available for the analyst or planner to use. With Elevate Capacity Management, this data is captured in a variety of ways (including from Acquires, from Frameworks, via Integrator, and with Capture Packs) at a level of granularity to meet your needs.

Elevate Capacity Management captures data from all key infrastructure platforms, including z/OS, IBM i, VMware, Hyper-V, Unix, Linux, SQL Server, HP, Oracle, IBM Tivoli, Windows, Exchange, OpenVMS, Networks, various storage systems, and many others.

Prediction - Having the ability to know in advance the likely consequence of changes to the business is crucial to ensuring uninterrupted service that continues to meet agreed service levels. Elevate Capacity Management uses a variety of techniques, including trending and analytic modeling to make accurate predictions.

Reporting - If there's going to be a performance problem you'll want to know in advance. Elevate Capacity Management allows you to report on the past, the present and predict the future. With Elevate Capacity Management easily create automatic reports on a schedule that's configurable and customizable.

Alerting – Elevate Capacity Management monitors to identify and report performance warnings and alarms by determining when and where performance parameters exceed user-defined thresholds.

Analysis and Advice – Elevate Capacity Management provides analysis of current and recent system performance identifying problems and advising what course of action is required to restore service levels. Elevate Capacity Management automatically provides interpretation of your performance data, adding a layer of expertise to your skilled support staff, releasing them from routine but time-consuming tasks.

